

## A word to our supporters

When we reflect on the last year we feel nothing less than a huge sense of gratitude for all of our donors. In these difficult and uncertain times, and with the many pressures from the continuing cost of living crisis, you have all remained so loyal and generous in 2025. **You truly are heroes!**

Our volunteers are the backbone of our charity and are living examples of our values. Last year they contributed around 31,000 hours of service, which equates to around £400,000 of donated value.

Last year we reached out to our local churches, businesses and organisations in order to keep us going... and you responded! You are the real reason we are going into 2026 with confidence. Thank you on behalf of the people of Southport.

Yours truly  
**Richard Owens, CEO**



### Compassion Acts

01704 264505  
www.compassionacts.uk  
hello@compassionacts.uk

We're proud to **serve the community** across North Sefton and beyond. Our main office is located at Victoria Centre, 197a Sussex Road PR8 6DG.  
**Open: Monday - Friday 10am - 3pm**

Our services are **free** but the impact of our work is **priceless**. Help keep our mission alive.

**Volunteer. Donate. Fundraise. Refer. Share our story.**

If you'd like to make a **donation**, you can find full details here:

[www.compassionacts.uk/donate](http://www.compassionacts.uk/donate)



Hazeldene Nursery

Balfour Beatty

Thank you!



“After I had a car crash and lost movement in the right side of my body, I was unable to work. I turned to Compassion Acts and they **truly saved my life.**”

Leo was a music teacher for over 25 years, but his life changed in an instant following the crash. Unable to work, he faced a difficult period of

uncertainty. During this challenging time, Leo was recommended to our services. He started by visiting our Food Pantry, which provided him with access to low-cost food while he **worked to rebuild his life**. Along the way, he formed strong connections with our volunteers, who offered not just support, but friendship and encouragement.

With the help of our services, Leo regained his confidence and independence. Today, he is the proud owner of his own successful disability woodworking business, **‘Single Handedly Made’**.

“I would just like to wholeheartedly thank Compassion Acts - **the name sums it up.** They really helped me through a difficult time, and gave me the platform to settle things down and now things have got better since.”  
Thank you to Leo for sharing his story with us!



### Donor spotlight!

“Having visited Compassion Acts I have seen how the money we've donated will **benefit families** across the area.”

Carol Hughes  
Director of Inspired Health

In 2025 Compassion Acts have...

Reclaimed  
**£3.5M**  
in unclaimed  
benefits for our  
welfare clients  
\*2M in 2024

Hosted  
**2956**  
people at our  
friendly and safe  
Warm Spaces

Assisted  
**3092**  
Food Pantry shops  
for those who need  
long-term support

Distributed  
**1505**  
emergency  
Foodbank parcels  
to people in crisis

Provided  
**4221**  
items of low cost  
uniform to families  
in our community

Welcomed  
**754**  
children to our  
Family Space after  
school club

*We also received  
£139,923 from generous  
community donations!  
How amazing!*



**Did you know?**  
We are a charity that receives **no government funding** and relies solely on donations.

**Did you know?**  
The Southport Macmillan Advisor works in partnership with Compassion Acts. Last year we received 290 referrals.

**Did you know?**  
Although our Pantry membership is only valid for a limited time, members can continue to access support through our monthly Community Market. We currently have over 100 members.



## What our clients have to say

- “ This winter we can put the heating on, and know we can pay for it. Last year we sat in blankets for **fear of the bills.**”
- “ I would **truly be lost** without the help and support from Compassion Acts, without you I don't think I would have been around much longer.”
- “ We came to them on our knees and **left with wings.** Their worth to us is immeasurable. Thank you from the bottom of our hearts.”
- “ Your support **saved my life.**”

\*All quotes remain anonymous to protect the identity of our clients



## Christmas at Compassion Acts

This Christmas was a great success as we once again hosted our annual Christmas party - and this year it was **bigger and better than ever!** We were delighted to welcome 123 families to celebrate with us, alongside Father Christmas, the Grinch, and our amazing, hardworking elves who made sure every present was wrapped and ready to go.

“We were so impressed with the party, the gifts and Christmas Eve bags were so generous. It's so nice to have some **presents under the tree** now.”

Thank you to all our **wonderful donors** for helping make this happen!



**100+**  
families

**400+**  
gifts

**21**  
donors